

CASE STUDY



Operational Cleaning Delivery at the Royal Opera House Purfleet Site

DOC Cleaning delivers cleaning services at the Royal Opera House storage facility in Purfleet, a working warehouse environment that supports the storage, handling and movement of stage sets and production materials.

The site plays an important role in the operational delivery of productions, requiring a cleaning approach that prioritises safety, practicality and minimal disruption to day-to-day logistics.

Our service is designed to support the functionality of the space, ensuring it remains safe, accessible and fit for purpose at all times.

Decades of Partnership

DOC Cleaning works in partnership with the Royal Opera House to support key operational environments that sit behind the scenes of its productions.

Our services are designed to maintain safe and efficient working conditions across spaces used for storage, preparation and logistics.

Through a flexible and practical approach, we ensure that cleaning activities are aligned to the operational needs of each site. This enables us to support the smooth running of production processes while maintaining high standards across all areas we manage.



The Challenge

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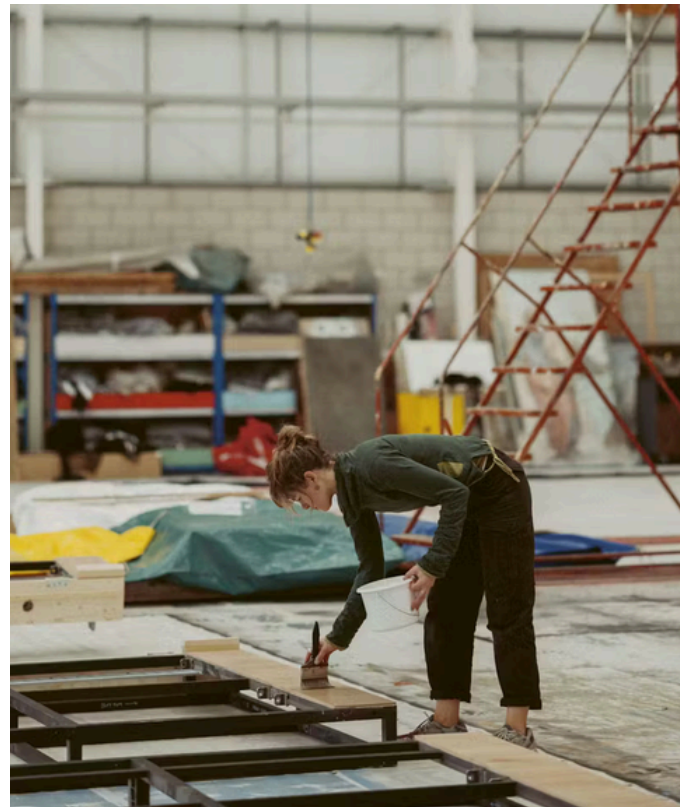
Our Solution

DOC Cleaning implemented a flexible cleaning model designed to work alongside warehouse operations while maintaining a safe and well-managed environment.

A routine programme of dry sweeping is used to keep floors clear of dust and debris, supported by planned machine scrubbing to maintain overall floor condition. Cleaning schedules are carefully aligned to site activity, ensuring access is optimised and disruption is minimised.

Our operatives are trained to work within a live operational environment, maintaining awareness of ongoing activity and adapting their approach as required. This includes working safely around moving equipment, adjusting to changing layouts and maintaining clear communication with on-site teams.

The service is designed to be responsive and practical, supporting the day-to-day function of the site while maintaining consistent standards. This ensures that cleaning remains aligned to operational requirements at all times, while maintaining a safe, controlled and efficient working environment.



The Results

This approach has created a clean, safe and functional warehouse environment that supports the operational needs of the Royal Opera House.

Maintaining clear and well-managed floor areas has improved safety across the site, reducing the risk of slips and trips within active working zones. Cleaning is delivered in a way that allows logistics activity to continue uninterrupted, supporting the efficient movement of materials and equipment.

By aligning cleaning delivery to site usage, resources are used effectively while maintaining the required standards. The result is a service that supports operational performance while ensuring the environment remains safe, controlled and fit for purpose.

About DOC Cleaning

DOC Cleaning is a family-owned business with over 50 years of experience delivering professional cleaning services, with a portfolio spanning cultural landmarks, corporate headquarters and commercial spaces across the UK. As we continue to grow, we remain committed to building trusted partnerships, investing in our people and innovating for a cleaner, more sustainable future.

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