

CASE STUDY



OSAT at DOC Cleaning

The OnSite Analytics Tool (OSAT) provides real-time insights into building waste, giving stakeholders accurate data through a cloud-based dashboard. On-site weighing ensures reliable results and empowers users to take accountability for their recycling and waste habits.

From tracking recycling rates to measuring financial impacts across multiple sites, OSAT provides the clarity and confidence stakeholders need to make informed sustainability decisions.

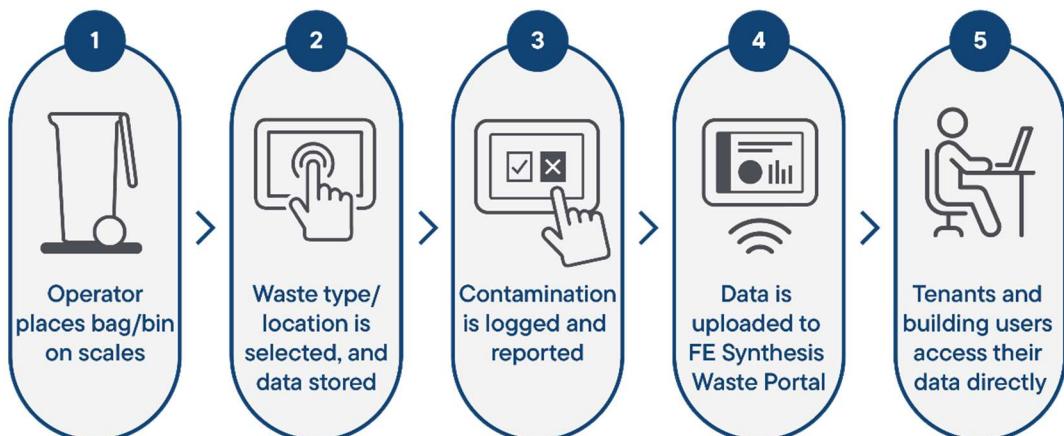
The OSAT is capable of delivering tailored solutions for any site. Whether installed in loading bays or compact sorting rooms, it can seamlessly track multiple waste streams from different locations. With secure, role-based access controls, stakeholders see only the data relevant to them, ensuring precision and security.

Overview

In January 2025, an OSAT system was installed at 15 Finsbury Circus House, a landmark building in the heart of the City of London where we have proudly delivered services for more than a decade.

With a diverse mix of tenants and in anticipation of the Simpler Recycling legislation, the client wanted a clear way to track the types and volumes of waste generated by each tenant compared against the building's overall totals.

They also sought more detailed reporting at a tenant level to provide tailored feedback, raise awareness of sustainable recycling practices, and ensure that the entire building community benefitted from improved performance.



Results

At 15 Finsbury Circus, the OSAT has transformed how recycling is managed. Each tenant now has a dedicated login to the reporting portal to view real-time waste data.

By incorporating tenant recycling rates into monthly reviews, the client gains clear, actionable insights on building performance. This in turn drives smarter communications, motivating change and building a culture of sustainability.



Since introducing the OSAT system, one of the building's top-performing tenants has achieved ISO 14001 accreditation, crediting the granular waste data as a key enabler in reaching this sustainability milestone.

Incorporate OSAT Into Your Company

With the support of DOC Cleaning, OSAT systems are now available for installation within client buildings. This technology provides real-time monitoring of recycling performance and helps organisations drive stronger recycling outcomes.

Benefits of using an OSAT include:

- Reliable and transparent waste data.
- Granular insights into tenant waste streams.
- Downloadable reports with full API integration.
- Clear identification of contamination hotspots.
- Optimised allocation of housekeeping hours for greater efficiency.



Our Business

Founded in 1972, DOC Cleaning Limited provides cleaning and associated support services to over 500 locations throughout the UK. An independent, family-run organisation, we pride ourselves on being honest, friendly and approachable, whilst adopting a professional and innovative attitude to all of our activities.

If you would like to discuss Innovative Cleaning or any other DOC services, please get in touch via the email or telephone number below.

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