MyCompliance

MYC | Compliance Management

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MyCompliance is an all-encompassing compliance management system that plays a pivotal role in ensuring the smooth and efficient operation of our services. The platform streamlines the reporting and management of compliance-related matters, making it an invaluable tool for maintaining high standards across all aspects of our service delivery.

The system is integral to the management of our service partners, serving as a hub for monitoring performance, recording feedback, and addressing any client queries. MyCompliance allows us to commend service partners for exceptional work while also documenting and reporting any lapses in quality. This dual approach fosters a culture of accountability and continuous improvement, ensuring that only the most reliable and effective partners are retained.

Overview

In 2022, we sought a management platform that would allow us to manage permits for high-risk works with our service partners. After undertaking thorough research, we identified MyCompliance.

We later realised that MyCompliance offered much more than just a management system. MyCompliance is specifically designed to support all compliance requirements, as well as providing an e-learning platform for employees to utilise.

We are thankful to have partnered with MyCompliance over the past two years. With their systems, we have been able to improve our on-site operations, enhance our services, and elevate our compliance management.
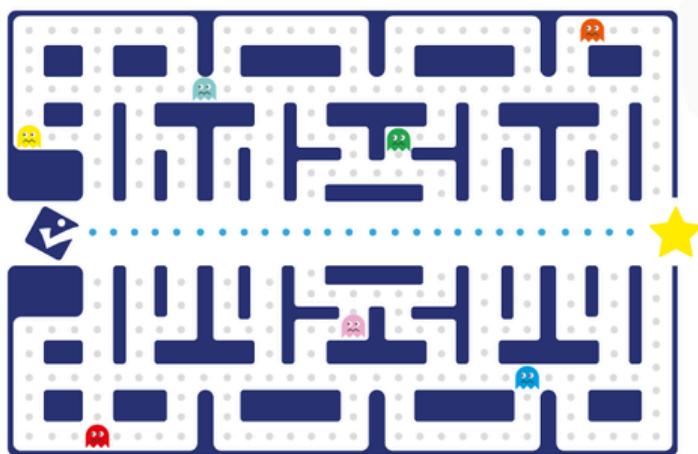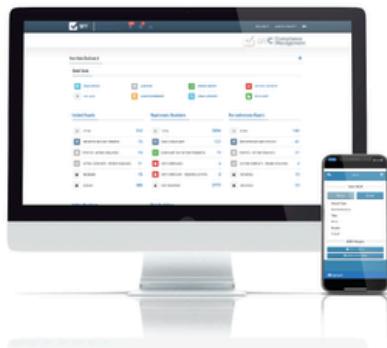
Solutions In Action

Before implementation, we had some challenges with not having our own e-learning platform for all employees to access. We also experienced difficulties in other areas, such as the absence of a secure allocated space to manage permits.

Since this system's implementation, it's capabilities have allowed us to enhance our services.

Key enhancements include:

- **Mobile App Integration:** Our operations team now benefits from mobile apps, enabling them to easily report on the go.
- **Expanded Training Library:** The integration of iHasco courses has allowed us to offer over 60 training modules for our operations and administration teams.
- **Enhanced Asset Management:** The Asset Manager module provides greater control over our vehicles and office equipment, including alerts for expiring items.
- **Comprehensive Compliance Coverage:** The Requirements module effectively manages our Legal Register and ensures compliance with ISO 9001, 14001, 45001 standards, as well as our office-specific requirements.

Results

Since implementing MyCompliance, it has significantly strengthened our company's competency management. Offering secure data storage with easy access, allowing us to deliver safe, compliant, and high-quality services.

Results and benefits:

- Streamlined reporting processes
- Simplified the auditing of corrective actions
- Reduced administrative constraints
- Increased safety and quality rates
- Improved management of employee training records
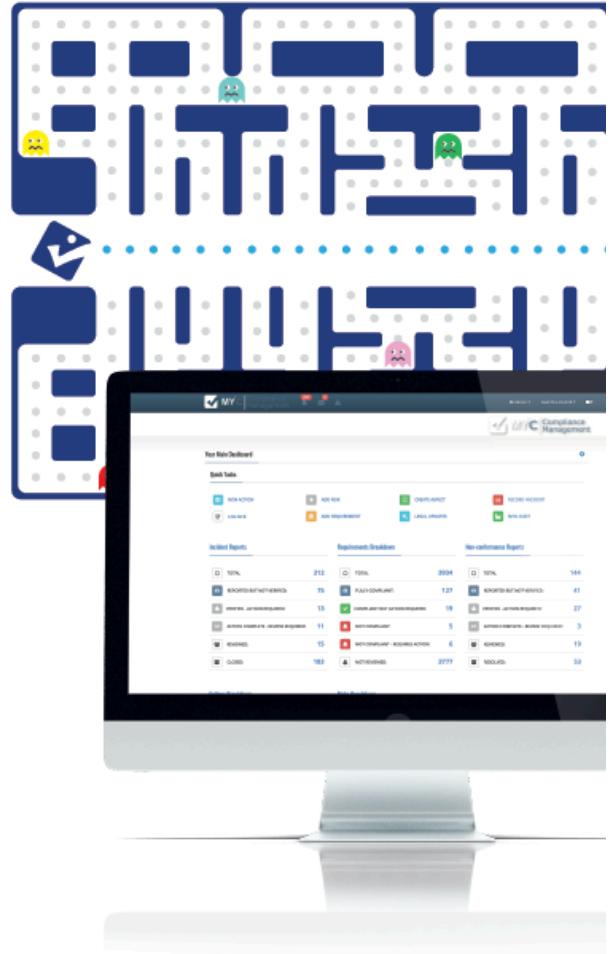
Our Business

Founded in 1972, DOC Cleaning Limited provides cleaning and associated support services to over 500 locations throughout the UK. An independent, family-run organisation, we pride ourselves on being honest, friendly and approachable, whilst adopting a professional and innovative attitude to all of our activities.

If you would like to discuss Innovative Cleaning or any other DOC services, please get in touch via the email or telephone number below.

Contact Us

MYC | Compliance Management

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